

Veolia Services Southern Africa provides customized operational and maintenance services to a large Consumer Goods Manufacturer at their plant in Johannesburg.

| The Challenge

The Client is required to consistently meet industrial effluent permissible limits and set key operational targets for operational performance, quality assurance, as well as maintain a good standard of health and safety on-site. This is part of an integrated approach to supply ultrapure water to manufacturing facilities.

| Veolia's Solution

Supported by internationally-recognised best practices, Veolia's holistic approach is to address the specific site needs, and develop an operational and maintenance strategy inclusive of:

- Qualified and experienced on-site resources for operational tasks
- > Technical expertise access when required
- > Structured routine maintenance plan to mitigate any potential risks and ensure plant operational availability
- Quality monitoring comprehensive sampling analysis
- Chemicals procurement and management internationally recognised products: Veolia Hydrex®
- Cost-saving opportunities through Total Cost of Ownership (TCO) initiatives
- Key Performance Indicators that are measurable and practical
- Routine Safety Health Environmental (SHE) audits and OSHACT Compliance



4m3/hr DAF

Plant Design Capacity

Holistic O & M Approach





| The Benefits

The opportunity brings forth the following summarized benefits:



PERSONNEL

- Skilled operator coverage on site, with access to technical expertise allows for faster technical resolution and process optimisation
- Continuous onsite skills development



EFFICIENCY

- Minimise equipment downtime with routine preventative maintenance plan
- Development of KPIs that are practical and measurable



COST-SAVING

- Optimised chemical consumption
- Sludge Dewatering: reduce moisture content, resulting in increased cost savings and greener operations



SHEQ

- Prioritising SHEQ goals and achievements
- Consistent compliance with regulatory standards

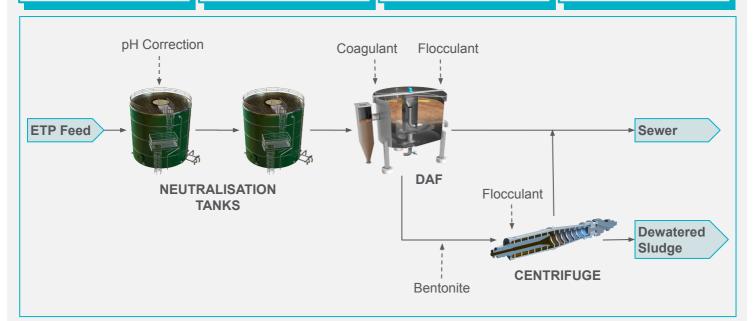


Figure 1 Effluent Treatment Plant (ETP) Process Schematic (Above)

VEOLIA'S PURPOSE: contributing to human progress by firmly committing to the **SUSTAINABLE DEVELOPMENT GOALS (SDGs)** as set by the United Nations to achieve a better and more sustainable future for all. Below is a summary of Veolia's contribution to achieving these objectives through this specific opportunity:



The notion of balance is key to our commitment to multifaceted performance

Olivier Brousse, Strategy an32150011d Innovation



ENVIRONMENTAL

SDG No. 12: Responsible Consumption and Production by combating pollution, protecting environments, and sustainably managing effluent



COMMERCIAL

SDG No. 8: Decent Work and Economic Growth & SDG No. 9: Industry, Innovation and Infrastructure by guaranteed compliance through solutions and services